Zentraler Informatikdienst = ZID

IT services for members of the University of Vienna
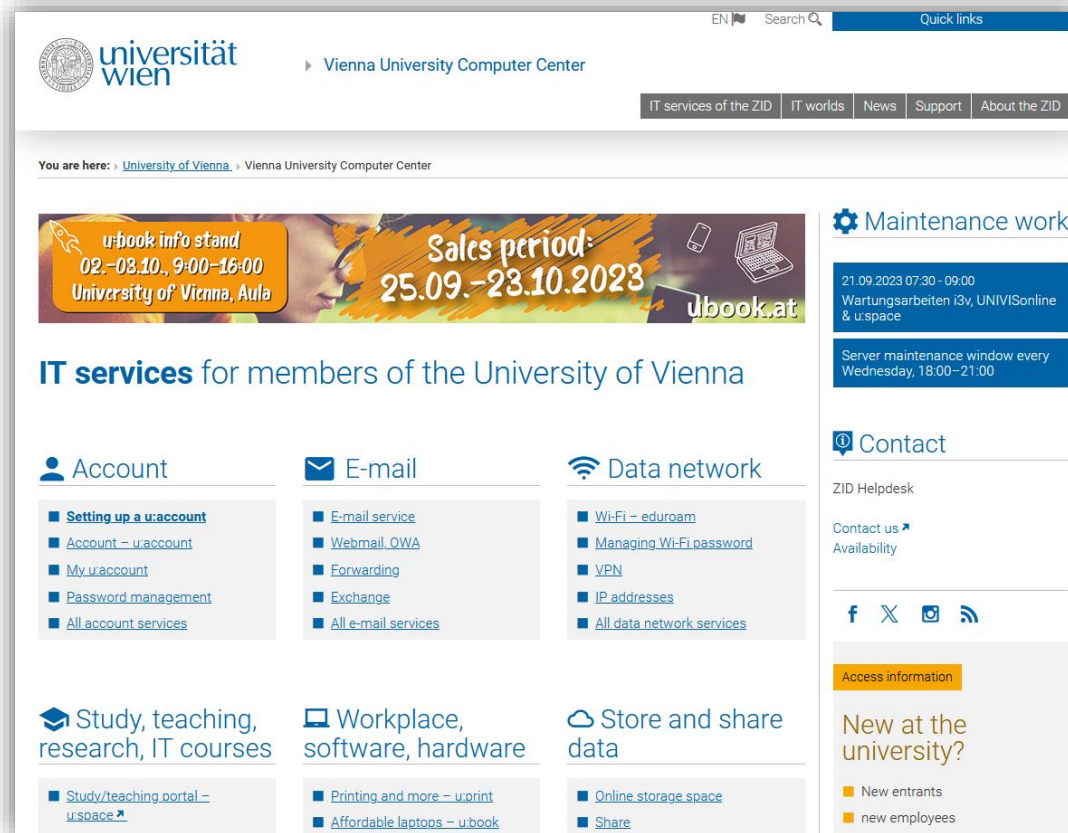
Presentation by Sara Curtis

Overview

- ✓ The ZID website
- ✓ u:account & password
- ✓ E-mail
- ✓ Zoom
- ✓ E-learning (Moodle)
- ✓ Wi-fi

- ✓ Cloud storage
- ✓ Computer rooms
- ✓ u:print
- ✓ Software for students
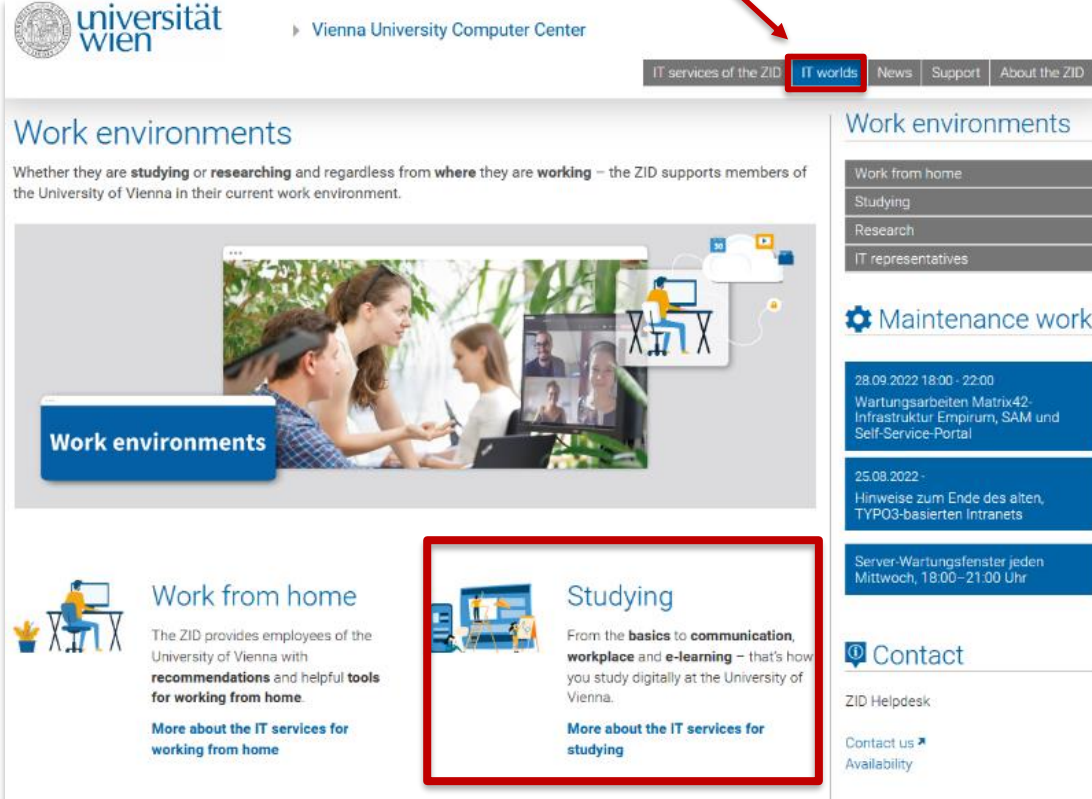- ✓ u:book

The ZID website
zid.univie.ac.at/en/

3

Work environments – Studying
zid.univie.ac.at/en/work-environments

u:account & password

The u:account is your **personal access to the IT services** of the University of Vienna.

zid.univie.ac.at/en/uaccount/

The u:account consists of:

This is printed on your u:card

- Your **u:account UserID** (i.e. doej87),
- your **chosen u:account password**

Choose a **secure password** and change it every 2 years.

Set a new password here: zid.univie.ac.at/en/password/

E-mail

Your e-mail addresses:

1) aStudentIDnumber@unet.univie.ac.at (a12345678@unet.univie.ac.at)

2) UserID@univie.ac.at (doejamie99@univie.ac.at)

Choose either:

✓ Webmail (webmail.univie.ac.at)

✓ Local e-mail program/e-mail app:

　　✓ e-mail forwarding service (zid.univie.ac.at/en/forwarding/)

Zoom
zid.univie.ac.at/en/zoom/

In Zoom, you can:

- ✓ hold events and meetings online for **up to 24 hours**
- ✓ Share your screen and presentations
- ✓ interact on a virtual whiteboard
- ✓ carry out polls

- ✓ Why Zoom of the University of Vienna? → meeting the high requirements regarding **IT security** and **data protection**, you can use it without second thought.
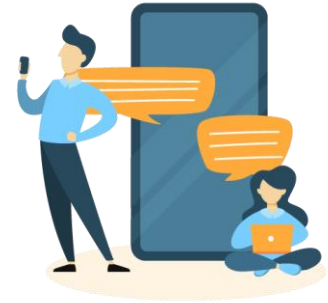
E-learning – Moodle
moodle.univie.ac.at

In Moodle, teachers can:

- ✓ Set up virtual **courses** to upload **course material**,
- ✓ **communicate** with students,
- ✓ give **tests**
- ✓ provide u:stream **recordings**

More information at: zid.univie.ac.at/en/e-learning/

IT courses
zid.univie.ac.at/en/it-courses/

✓ Available for a **small fee** to students
✓ Select within the topics of
  ✓ Studies and research
  ✓ Windows and Office
  ✓ Graphic design and audio/video
  ✓ Internet and social media
✓ Lecturers are **experienced external trainers** or **employees** of the University
✓ IT courses take place during **regular office hours**

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Wi-Fi (eduroam)
zid.univie.ac.at/en/wi-fi/

✓ Available in all buildings, lecture halls, libraries and other public areas of the University of Vienna
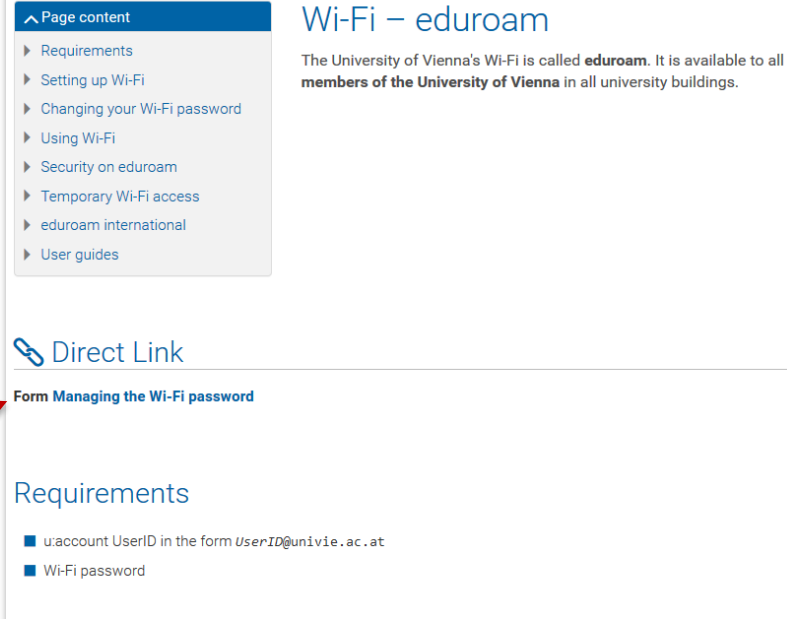
✓ Setting up Wi-Fi:
1. u:account UserID
2. Wi-Fi password

Where is my Wi-Fi password?
zid.univie.ac.at/en/wi-fi/

∧ Page content
▸ Requirements
▸ Setting up Wi-Fi
▸ Changing your Wi-Fi password
▸ Using Wi-Fi
▸ Security on eduroam
▸ Temporary Wi-Fi access
▸ eduroam international
▸ User guides

Wi-Fi – eduroam

The University of Vienna's Wi-Fi is called **eduroam**. It is available to all **members of the University of Vienna** in all university buildings.

🔗 Direct Link

Form **Managing the Wi-Fi password**

Requirements

■ u:account UserID in the form $UserID$@univie.ac.at
■ Wi-Fi password

Cloud storage – u:cloud
zid.univie.ac.at/en/ucloud/

- ✓ Free storage space (50 GB) for your data
- ✓ Access your data from anywhere at any time/from any device
- ✓ Particularly useful for temporary storage and for sharing data easily
- ✓ Your data is stored on ZID servers
- ✓ Easy access via browser

u:print
zid.univie.ac.at/en/uprint/

✓ Printing service

✓ List of printers: zid.univie.ac.at/en/uprint/

✓ How to print:
→ directly from your USB flash drive (only PDF and picture files)
→ from the computer rooms (all files, within 72 hours) or
→ from every external PC/laptop etc. connected to the university's
network via **VPN** (u:print has to be configured as a printer) within 72 hours

✓ A3 format

You need a **validated u:card with credit** (scanning is free of charge)
Top up your u:card:

→ Online payment system: uprint-bezahlsystem.univie.ac.at

→ Top-up station at Neues Institutsgebäude (Universitätsstraße 7, ground floor, Computer room 3)

Computer rooms
zid.univie.ac.at/en/computer-rooms/

- ✓ For your course work
- ✓ List of computer rooms with opening times: zid.univie.ac.at/en/computer-rooms/
- ✓ Computers are equipped with standard software and applications for picture editing or statistics.

Software for students
zid.univie.ac.at/en/software-for-students/

- ✓ Study-related software
- ✓ Software by major providers (IBM, Adobe etc.)
- ✓ Student-friendly prices

- ✓ Microsoft 365

- ✓ Upgrade to Microsoft Windows 11 Education

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University of Vienna, Aula

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ubook.at

Information stand with devices and representatives of manufacturers to answer your questions.

ZID Helpdesk
zid.univie.ac.at/en/zid-helpdesk/

E-mail us
helpdesk.zid@univie.ac.at

Phone us
+43-1-4277-444

Good luck with your PhD!