Zentraler Informatikdienst
= ZID

IT services for members of the University of Vienna

Presentation by Sara Curtis
Overview

✓ The ZID website
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The ZID website
zid.univie.ac.at/en/
Work environments – Studying
zid.univie.ac.at/en/work-environments
u:account & password

The u:account is your personal access to the IT services of the University of Vienna.

zid.univie.ac.at/en/uaccount/

The u:account consists of:

• Your u:account UserID (i.e. doej87),
• your chosen u:account password

Choose a secure password and change it every 2 years.
Set a new password here: zid.univie.ac.at/en/password/
E-mail

Your e-mail addresses:
1) aStudentIDnumber@unet.univie.ac.at (a12345678@unet.univie.ac.at)
2) UserID@univie.ac.at (doejamie99@univie.ac.at)

Choose either:
✓ Webmail (webmail.univie.ac.at)
✓ Local e-mail program/e-mail app:
  ✓ e-mail forwarding service (zid.univie.ac.at/en/forwarding/)
In Zoom, you can:

✓ hold events and meetings online for **up to 24 hours**
✓ Share your screen and presentations
✓ interact on a virtual whiteboard
✓ carry out polls

✓ Why Zoom of the University of Vienna? → meeting the high requirements regarding **IT security** and **data protection**, you can use it without second thought.
E-learning – Moodle
moodle.univie.ac.at

In Moodle, teachers can:
✓ Set up virtual courses to upload course material,
✓ communicate with students,
✓ give tests
✓ provide u:stream recordings

More information at: zid.univie.ac.at/en/e-learning/
IT courses
zid.univie.ac.at/en/it-courses/

✓ Available for a small fee to students
✓ Select within the topics of
  ✓ Studies and research
  ✓ Windows and Office
  ✓ Graphic design and audio/video
  ✓ Internet and social media
✓ Lecturers are experienced external trainers or employees of the University
✓ IT courses take place during regular office hours
Wi-Fi (eduroam)
zid.univie.ac.at/en/wi-fi/

✓ Available in all buildings, lecture halls, libraries and other public areas of the University of Vienna

✓ Setting up Wi-Fi:
  1. u:account UserID
  2. Wi-Fi password

Where is my Wi-Fi password?
zid.univie.ac.at/en/wi-fi/
Cloud storage – u:cloud zid.univie.ac.at/en/ucloud/

✓ Free storage space (50 GB) for your data
✓ Access your data from anywhere at any time/from any device
✓ Particularly useful for temporary storage and for sharing data easily
✓ Your data is stored on ZID servers
✓ Easy access via browser
u:print
zid.univie.ac.at/en/uprint/

✓ Printing service
✓ List of printers: zid.univie.ac.at/en/uprint/
✓ How to print:
  → directly from your USB flash drive (only PDF and picture files)
  → from the computer rooms (all files, within 72 hours) or
  → from every external PC/laptop etc. connected to the university’s network via VPN (u:print has to be configured as a printer) within 72 hours
✓ A3 format

You need a validated u:card with credit (scanning is free of charge)
Top up your u:card:
  → Online payment system: uprint-bezahlsystem.univie.ac.at
  → Top-up station at Neues Institutsgebäude (Universitätsstraße 7, ground floor, Computer room 3)
Computer rooms
zid.univie.ac.at/en/computer-rooms/

✓ For your course work
✓ List of computer rooms with opening times: zid.univie.ac.at/en/computer-rooms/
✓ Computers are equipped with standard software and applications for picture editing or statistics.
Software for students
zid.univie.ac.at/en/software-for-students/

✓ Study-related software
✓ Software by major providers (IBM, Adobe etc.)
✓ Student-friendly prices

✓ Microsoft 365
✓ Upgrade to Microsoft Windows 11 Education
Affordable laptops
ubook.at

✓ Purchase **notebooks and tablets** by Lenovo, Apple, HP, Dell, Fujitsu, Acer and Asus
✓ High-quality devices for discounted prices
✓ u:book shop open **from 25 September to 23 October 2023**

Information stand with devices and representatives of manufacturers to answer your questions.
ZID Helpdesk
zid.univie.ac.at/en/zid-helpdesk/

E-mail us
helpdesk.zid@univie.ac.at

Phone us
+43-1-4277-444
Good luck with your PhD!