Zentraler Informatikdienst
= ZID

IT services for members of the University of Vienna
Overview

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The ZID
zid.univie.ac.at

We operate IT services for:

– 9,700 university employees and
– Almost 100,000 students
– More than 60 different university locations
The ZID website
zid.univie.ac.at/en/
Work environments – Studying
zid.univie.ac.at/en/work-environments
The u:account is your **personal access to the IT services** of the University of Vienna.

*zid.univie.ac.at/en/uaccount/**

The u:account consists of:
- Your **u:account userID** (i.e. doesj87),
- your **chosen u:account password**

Choose a **secure password** and change it every 2 years. Change your password here: *zid.univie.ac.at/en/password/**
E-mail

Your e-mail addresses:

1) aStudentIDnumber@unet.univie.ac.at (a12345678@unet.univie.ac.at)
2) userID@univie.ac.at (doejohn99@univie.ac.at)

Choose either:
✓ Webmail (webmail.univie.ac.at)
✓ Local e-mail program/e-mail app:
  ✓ e-mail forwarding service (zid.univie.ac.at/en/forwarding/)
In Zoom, you can:
✓ hold events and meetings online for **up to 24 hours**
✓ Share your screen and presentations
✓ interact on a virtual whiteboard
✓ carry out polls
E-learning – Moodle
moodle.univie.ac.at

In Moodle, teachers can:
✓ Set up virtual courses to upload course material,
✓ communicate with students,
✓ give tests
✓ provide u:stream recordings

More information at: zid.univie.ac.at/en/e-learning/

Need Moodle support?
Ask our Helpdesk!
u:space
Central Information System
uspace.univie.ac.at

✓ Change your personal data
✓ Register for your courses and examinations
✓ Download records and study documents

Need u:space support?
Ask our Helpdesk!
Wi-Fi (eduroam)

zid.univie.ac.at/en/wi-fi/

✓ Available in all buildings, lecture halls, libraries and other public areas of the University of Vienna

✓ Setting up Wi-Fi:
1. u:account UserID
2. Wi-Fi password

Where is my Wi-Fi password?
zid.univie.ac.at/en/wi-fi/
Cloud storage – u:cloud
zid.univie.ac.at/en/ucloud/

✓ Free storage space (50 GB) for your data
✓ Access your data from anywhere at any time
✓ Particularly useful for temporary storage and for sharing data easily
✓ Your data is stored on ZID servers
✓ Easy access via browser
u:print
zid.univie.ac.at/en/uprint/

✓ Printing service
✓ List of printers: zid.univie.ac.at/en/uprint/
✓ How to print:
  → directly from your USB flash drive (only PDF and picture files)
  → either from the computer rooms (all files, within 72 hours) or
  → from every external PC/laptop etc. connected to the university’s network via VPN (u:print has to be configured as a printer) within 72 hours
✓ A3 and colour printing

You need a validated u:card with credit!
Top up your u:card:
  → uprint-bezahlsystem.univie.ac.at
  → Top-up station at Neues Institutsgebäude (Universitätsstraße 7, ground floor, Computer room 3)
Computer rooms
zid.univie.ac.at/en/computer-rooms/

✓ For your course work
✓ List of computer rooms with opening times: zid.univie.ac.at/en/computer-rooms/
✓ Computers are equipped with standard software and applications for picture editing or statistics.

Be aware of the Covid-19 rules in the computer rooms! For current information see zid.univie.ac.at/en/computer-rooms/
Software for students
zid.univie.ac.at/en/software-for-students/

✓ Study-related software
✓ Software by major providers (IBM, Adobe etc.)
✓ Student-friendly prices

✓ Microsoft Office 365 Apps and
✓ upgrade to Microsoft Windows 10 Education

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ZID Helpdesk
zid.univie.ac.at/en/zid-helpdesk/

E-mail us
helpdesk.zid@univie.ac.at

Phone us
+43-1-4277-444
Good luck with your PhD!